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20 Most Promising EMR - EHR Solution Providers 2015

A major shift from paper to digital is radically transforming the healthcare industry. Today, with complete medical history stored on computers and cloud, clinicians and patients can view the lab results, hospital records, and other relevant health documents from anywhere, anytime and on any device. Hospitals and healthcare organizations have come to appreciate the usage of Electronic Health Records or Electronic Medical Records (EMR-EHR) and tools that promise secure accessibility and storage of clinically rich information. The future looks bright, but the vision can't become reality without laying a firm foundation.

EMR-EHR requires an initial investment of time and money; clinicians who have implemented them have reported operational benefits in the long term. With the efficiencies that electronic health records promise, their widespread use has the potential to result in significant cost savings across the health care system.

In contrary to the benefits, a set of challenges have also permeated with the usability factor that sometimes do not match clinical workflows. In lieu of these emerging challenges, thousands of companies have come to the forefront defining their potential to deliver the best-of-breed solutions for clients facing the complexities of EMR-EHR.

In the last few months, a distinguished panel comprising of CEOs, CIOs, VCs, analysts including Healthcare Tech Outlook editorial board reviewed the top companies in the EMR-EHR space, and shortlisted the ones that are at the forefront of tackling industry challenges.

The selection panel looked at the vendors' capability to fulfill needs of buyers with effective solutions that curb the challenges associated with EMR-EHR. In this edition of Healthcare Tech Outlook magazine, we bring to you "20 Most Promising EMR-EHR Solution Providers of 2015" featuring the companies creating an impact in the EMR-EHR sector.



Company:
NaphCare

Description:
Offers state-of-the-art EHR systems specifically for corrections that eliminate unnecessary, free-world processes and add functionality specific for correctional institutions

Key Person:
Jason Douglas
VP of Information Systems

Website:
TechCareEHR.com

NaphCare TechCare: Redefining the EHR/EMR Standards



Approximately 10 million people in the U.S. cycle through correctional institutions annually, with 90 percent of these incarcerations occurring in jails. Incarcerated persons tend to have high rates of medical and mental health problems due to violence and stress. Like community health settings, correctional health systems are beginning to adopt Electronic Health Records (EHR) as tools for promoting safe and reliable care. Headquartered in Birmingham, AL, NaphCare offers state-of-the-art EHR systems designed for corrections giving clinicians direct access to patient health records-- even records from prior incarcerations, reducing the paperwork and promoting continuity of care.

"TechCare® empowers medical professionals by offering a product that is flexible and tailored to their unique environment. It has been our goal, while developing TechCare®, to reduce administrative overhead and allow clinicians more time to treat the patient by giving them electronic access to patient medical information," says Jason Douglas, VP of Information Systems at NaphCare. The Company offers a healthcare model which is centered on providing proactive inmate

care and reducing costs.

Unlike other regular healthcare settings, in a correctional environment there is a combination of urgent and long-term care/needs. A Meaningful-Use Certified EHR system, integrated with a medication administration records feature, centralized diagnostics reporting and tracking capabilities of every health encounter, is the answer to alleviate these challenges. This unique product is TechCare®. Not just an ONC-Certified system, it's a correctional healthcare tool which follows the patient care from assessment during an intake process, to medication administration during pill pass and all the way through discharge to local

“**TechCare® powers us with the ability to take care of an inmate's healthcare during incarceration and also to communicate with the community providers after the discharge to maintain continuity of care**”

community providers. "TechCare® improves the quality of care by providing medical professionals and patients with an innovative electronic solution and customer specific services," adds Douglas.

He notes, nowadays, the free-world EHR space is concerned not only about assuring quality of care but is sidetracked with non-health related processes such as billing and cost recovery. TechCare®'s advantage is that because of its unique niche, it can focus solely on timely care that meets inmate needs, while exceeding quality standards specific for correctional

environments. Protocols, processes, alerts, dashboards native to the product are all centered on these national standards for correctional institutions and the built in reporting tools can show compliance or lack thereof with a single click.

During a client engagement, NaphCare's solutions helped a large county Health Care Agency (HCA), Correctional Health Services division (CHS) implement an EHR within five adult jails and juvenile detention facilities. The challenge was finding a system that accurately records care offered to patients and interfaces with multiple systems unique to corrections, providing patient demographics, diagnostic results, and medication administration records. The NaphCare team helped the client by providing customization flexibility with on-site clinical staff providing training sessions. "NaphCare's implementation is streamlined by using an on-site, peer-to-peer training model. TechCare® experienced providers and nurses help train our clients before and after implementation to ensure a successful transition," points Douglas.

He continues, "As technology evolves and infrastructure advances, we're adding mobile and web-based functionalities as add-ons to our applications." Moving ahead, NaphCare wants to reshape the view of the correctional healthcare vertical through their unique systems, which can combine multiple disciplines into one silo. "We're thriving for a new era where information would be readily available to our practitioners in a more intuitive and refined way for their environment, helping make better recommendations and treatment plans," concludes Douglas. **HT**